

**MassHire Metro South/West
Career Center Committee**

Unofficial Minutes April 21, 2021

Members on Zoom Conferencing: Bob Bower, Chair, Rosemary Alexander, John Bogdan, Mary Lou Regan

Members Absent: Patrick Davis, Shannon Laingen, Louise Lynch

Other: MassHire Metro South/West Workforce Board staff: Greg Bunn, Henry Bryson, Cindy Cedrone; MassHire Metro South/West Career Center: Angie Grant, Zoie Jaklitsch, Antoine Jones, Sean Marshall, Metro South/West Employment & Training Administration: Louise Meyer

Welcome, overview of agenda, approval of minutes

Greg Bunn welcomed the committee members and reported that Bob Bower was the new chair of the committee. Bob said he was looking forward to working with the committee. He asked for a motion to approve the February 17 minutes. John Bogdan made the motion. Rosemary Alexander seconded. Motion passed. He asked for a motion to approve the March 17 minutes. John Bogdan made the motion. Mary Lou Regan seconded. Motion passed.

Career Center Performance Reviews

Greg presented the attached slides for Career Center Performance Reviews, quarter ending December 31, 2021.

Link: <https://www.mass.gov/service-details/fiscal-year-2021-ccpr>

He said that over all the numbers were good and that once sanctions were lifted that they would go up. Rosemary offered to contact the state person responsible for technical assistance.

WIOA Training Cap Increase Discussion

Greg led a discussion about increasing the training cap and Zoie Jaklitsch asked for increasing supportive services. It was decided that it could wait until more data was gathered and the discussion would continue at the next meeting.

Career Center Configurations Going Forward

Greg discussed different options of career center configurations: reducing brick-and-mortar footprint; permanent integration of on-line services; regional physical locations; pilot: online ‘walk-in hours’ once restrictions are lifted. He discussed Resource Stations in areas such as Waltham which are in need of services. Greg said that career center managers, staff and customers should have input for a career center model when we reopen. This discussion will also be added to next meeting’s agenda.

The meeting was adjourned at 10:15 a.m.